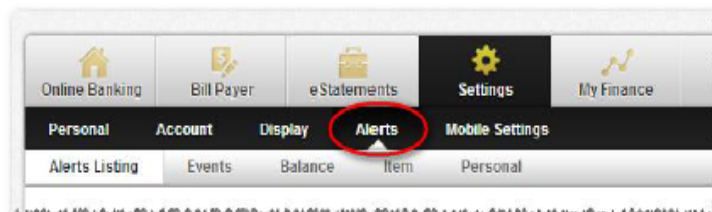


# Text Message Alerts

NetTeller alerts provide a quick and easy way for end-users to stay on top of their account activity. Notifications keep users informed of account activity and help prompt the user to take action if needed. Traditionally NetTeller has offered two types of alerts; login and email.

## Opting to Receive Text Alerts

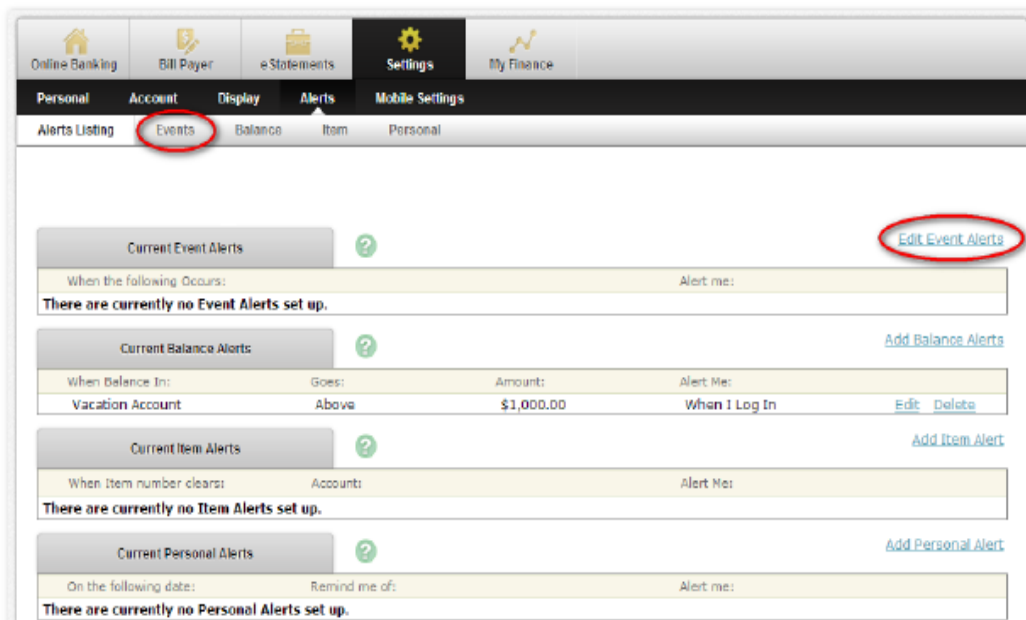
From the **Settings** tab, select **Alerts**.



Four types of alerts are available, Event, Balance, Item, and Personal

- Event – triggered by certain account activities
- Balance – triggered by account balances going above or below a target amount
- Item – triggered by checks clearing
- Personal – Date-driven with free-form text entered

Select the type of alert by clicking on the sub-tab or the Add/Edit link.



Complete the necessary fields. Select **Text** as the delivery method and click **Submit**.

Event Alerts – Select the alert by checking the Text option to the left of the alert title.

Alert Type:	When the following occurs:	Alert Type:	When the following occurs:
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Receiving Incoming ACH Credits	<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Receiving Incoming ACH Debits
<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Insufficient Funds (NSF)	<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Statements or Notices

Balance Alerts – Complete the alert specifications and check the Text option.

Alert Type:	If the balance in:	Goes:	Amount:
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Vacation Account	<input checked="" type="radio"/> Above <input type="radio"/> Below	\$ 1500 .00

Submit Cancel

Item Alerts – Complete the alert specifications and check the Text option.

Alert Type:	If Item Number:	Clears:
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	1052	Our Checking

Submit Cancel

Personal Alerts – Select date to receive alert, desired message, and check the Text option.

Alert Type:	On:	Alert Message:
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	05/23/2013	Pay insurance premium.

Submit Cancel

Enter or confirm mobile phone number and carrier and click **Submit**.

Confirm or Change Information Below ?

You have elected to receive alerts via text messaging. Enter your mobile device phone number and then select your wireless carrier to establish an address for alerts sent via text messaging.

**Mobile Phone Number:**    **\*\*This number will receive alerts via text messaging from this financial institution.\*\***

**Select Your Wireless Provider:**   **\*\*Standard wireless carrier charges may apply\*\***

Use the Carrier Search button to locate your mobile service provider.

### Carrier Address Lookup ×

Search:

Name	Address
<a href="#">3 River Wireless</a>	@sms.3rivers.net
<a href="#">Advantage Cellular / DTC Wireless</a>	@mmsdctw.com
<a href="#">Advantage Communications</a>	@advantagepaging.com
<a href="#">Air Fire Mobile</a>	@sms.airfiremobile.com
<a href="#">AirVoice</a>	@mmode.com
<a href="#">Alaska Communication Systems</a>	@msg.acsalaska.com
<a href="#">Alltel</a>	@message.alltel.com
<a href="#">Alltel(@sms.alltelwireless.com)</a>	@sms.alltelwireless.com
<a href="#">Ameritech Paging</a>	@pageapi.com
<a href="#">Appalachian Wireless</a>	@awsms.com

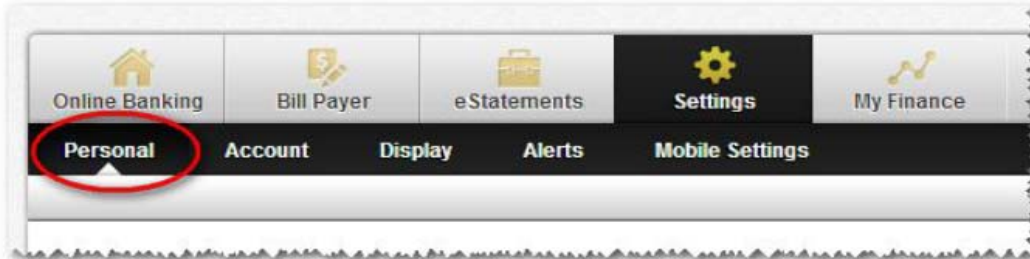


If you are unsure which carrier and address to select, you can send a text message to your email address. Once you receive the email, look at the From field. This will show the correct carrier address for your mobile device.

# Modifying your Mobile Phone Number

In the event your mobile phone number or provider changes, you can modify that information within NetTeller to ensure that most current information is on file.

From the **Settings** tab select **Personal**.



Changes to your mobile phone information can be made within **Modify Personal Settings**.

Modify Personal Settings

Current Email Address: jkesler@jackhenry.com

Change Email Address:

Reenter New Email Address:

Enter your mobile device phone number and then select your wireless carrier to establish an address for alerts sent via text messaging.

Mobile Phone Number: 816 555 1234 \*\*This number will receive alerts via text messaging from this financial institution\*\*

Wireless Provider Address: @messaging.sprintpcs.co  \*\*Standard wireless carrier charges may apply\*\*

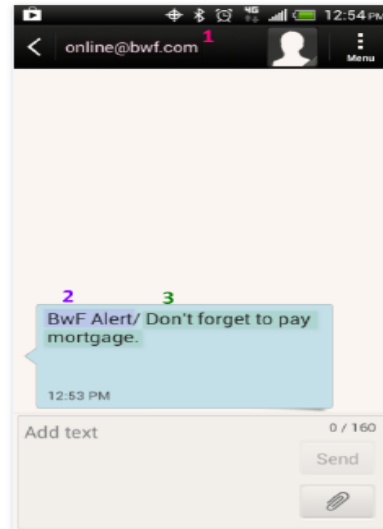
NOTE: If you are a Cingular user that merged into AT&T, please select Cingular as your carrier.

Password Reset Question: college town

iPhone



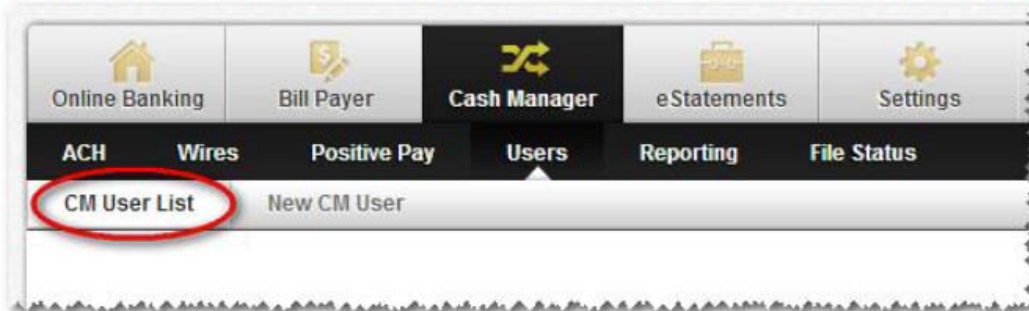
Android



**\*\*\*Message and data rates may apply, check with your provider to see if you will be affected.**

# Modifying Cash User's Mobile Phone Number

For Cash Management users, the company administrator has the ability to modify a cash user's mobile phone information. This is done within the **CM User List** within the **Cash Manager** tab.



Select **User Settings** for the cash user needing changed.

User Name:	User ID:	Status:	
Dave Schmiedler	dave	New	Select option...
Demo User	demo	New	Select option...
Emily Kreisler	emily1	New	Select option...
Emily Kreisler	emily2	New	Select option...
Jennifer Kesler	jen	Active	Select option...
Jessica Kenney	jessica	New	Select option...
Jessica	jlevans	New	Select option...

The dropdown menu for 'Jennifer Kesler' is open, showing options: User Settings (highlighted in blue), Default Settings, and Account Settings.

Enter new mobile phone information.

The screenshot shows the 'Cash User Settings' form for 'Jennifer Kesler'. The form includes fields for User Name, Administration, Password, Wire Password, View Position/Activity Report, Hold User, and E-mail Address. A red box highlights the 'Mobile Phone Number' and 'Select Your Wireless Provider' fields. The 'Mobile Phone Number' field contains '816 565 1234' and the 'Select Your Wireless Provider' field contains '@messaging.sprintpcs.ec'.

\*\*\*Message and data rates may apply, check with your provider to see if you will be affected.